

TOP\$HARE

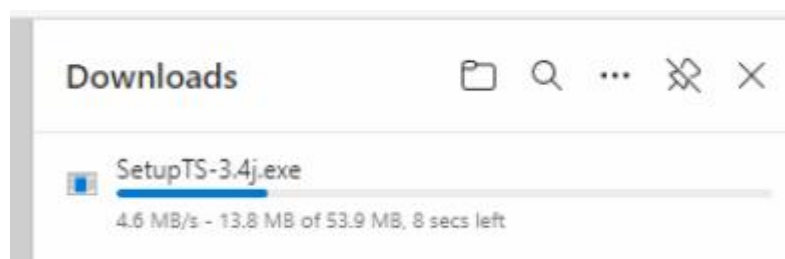
Microsoft False Positives While Installing Topshare

Recent updates of Windows 10 have made downloading and installing Topshare more difficult, because the new Microsoft Defender SmartScreen function seems to almost always generate false positives causing Topshare to be blocked.

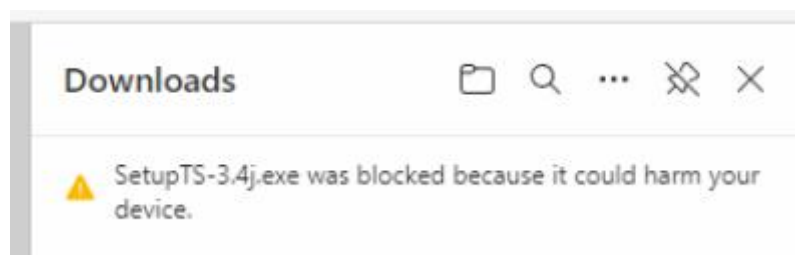
This document explains how to get around this annoyance, using the new Microsoft Edge Internet browser.

When you click the Topshare download link, Edge shows a small “Downloads” window on the top RHS of the screen.

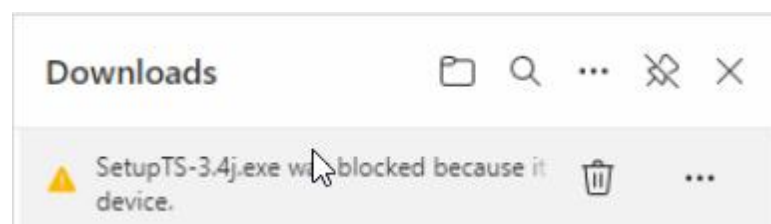
Initially it looks like this:



Once the download is complete, if Windows decides it doesn't like Topshare, it displays this:



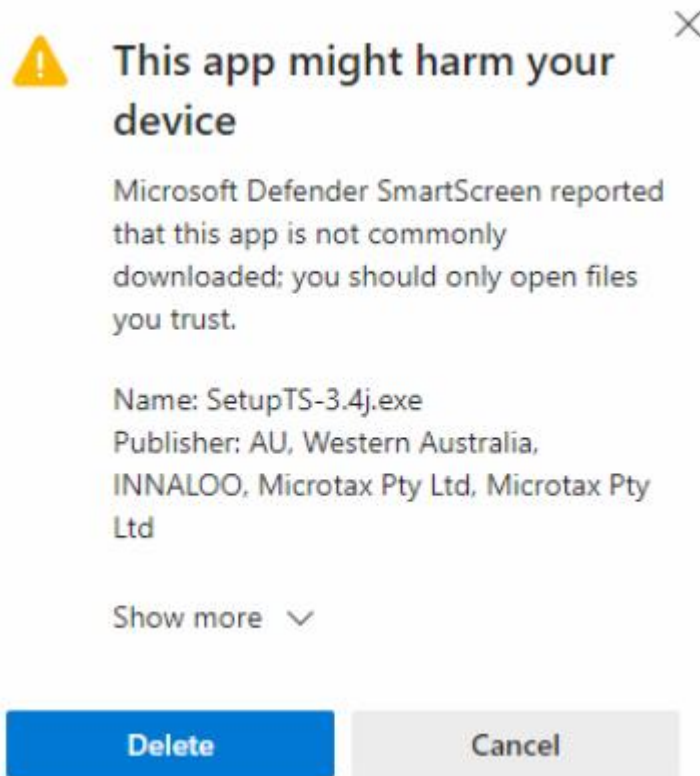
If you move your mouse over this little window, a sort of menu will be displayed:



When you click the 3 dots (“...”), a small menu will be displayed:

Delete
Keep
Report this file as safe
Learn more
Copy download link

Click “Keep”. This will be displayed:



A warning dialog box with a yellow triangle icon containing an exclamation mark. The title is "This app might harm your device" with a close button (X) in the top right corner. The main text reads: "Microsoft Defender SmartScreen reported that this app is not commonly downloaded; you should only open files you trust." Below this, the file details are listed: "Name: SetupTS-3.4j.exe", "Publisher: AU, Western Australia, INNALOO, Microtax Pty Ltd, Microtax Pty Ltd". At the bottom left, there is a "Show more" link with a downward arrow. At the bottom, there are two buttons: a blue "Delete" button and a grey "Cancel" button.

This app might harm your device

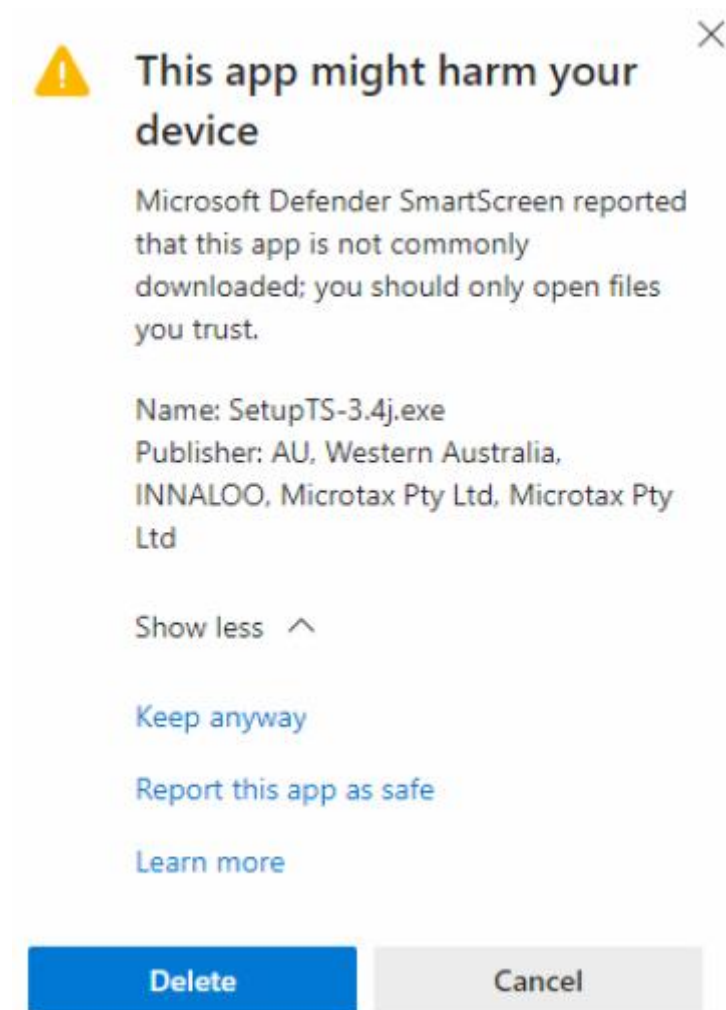
Microsoft Defender SmartScreen reported that this app is not commonly downloaded; you should only open files you trust.

Name: SetupTS-3.4j.exe
Publisher: AU, Western Australia, INNALOO, Microtax Pty Ltd, Microtax Pty Ltd

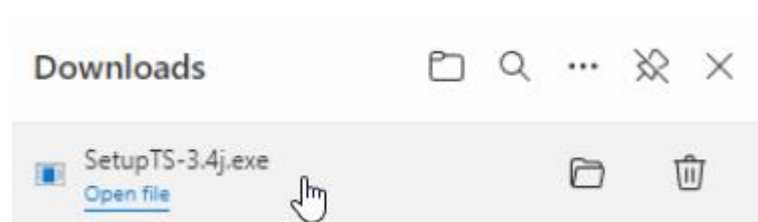
Show more ▾

Delete Cancel

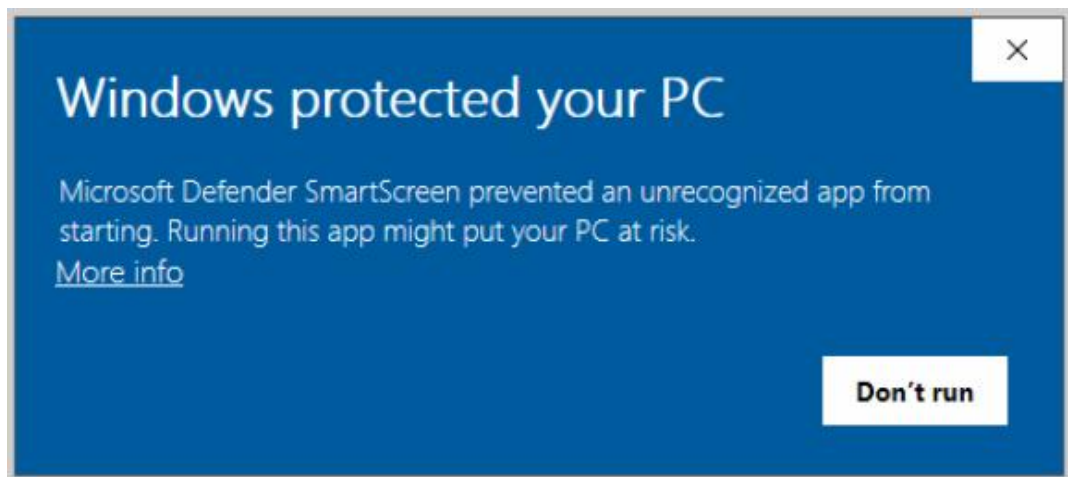
Click “Show more”.



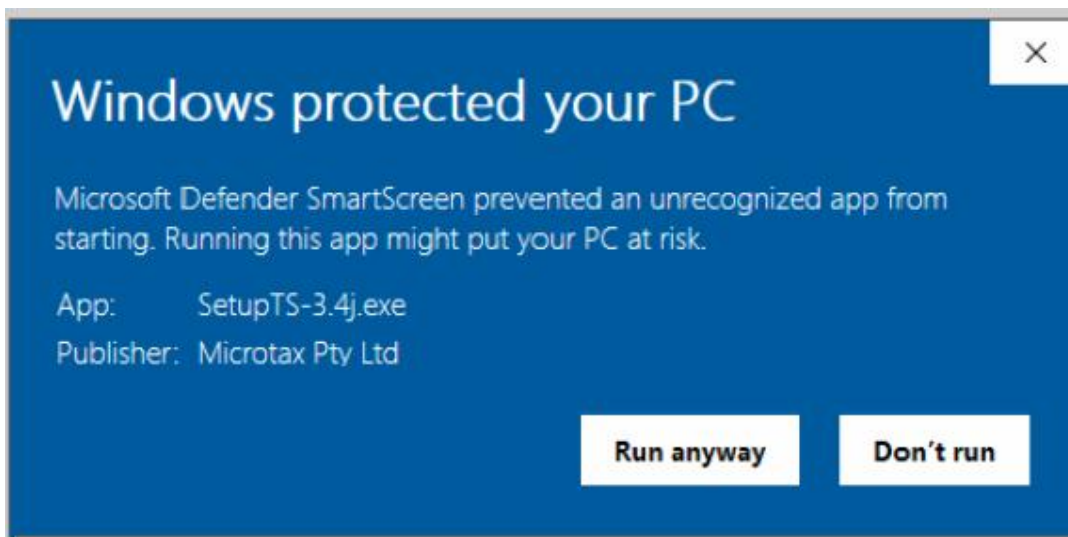
Now click “Keep anyway”. The Downloads window now looks like this:



Click “Open file”. This time Defender displays this window:

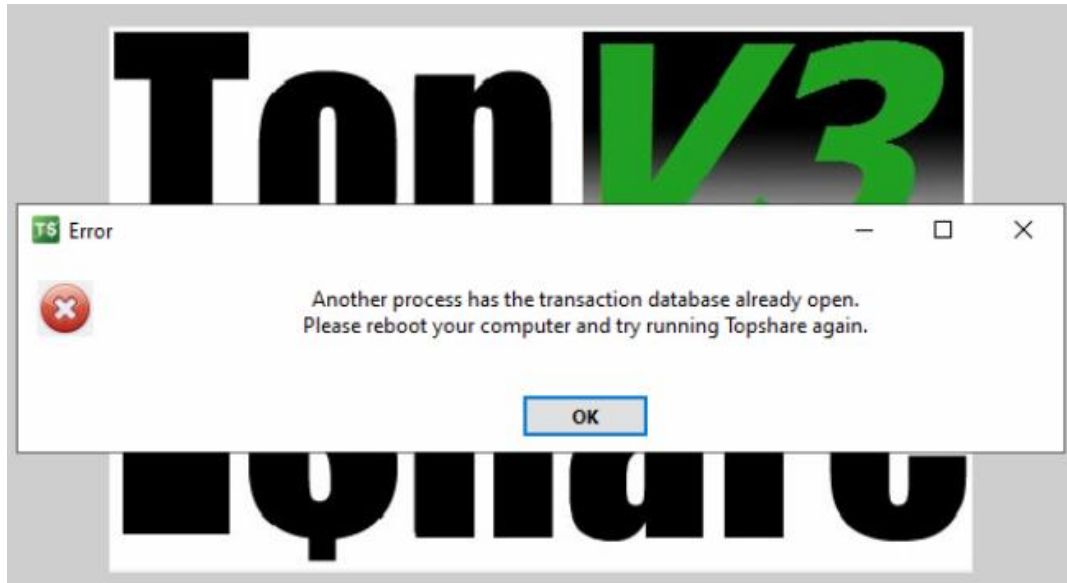


Click “More info”.



Now click “Run anyway”.

The normal Topshare install program will now start.
After you go through it, it may eventually display this error:



Just click OK, and then restart Topshare. It should now run normally.

If you have any problems at all with this, please contact the Help Desk at support@topshare.com.au immediately.

Good luck!
The Topshare team